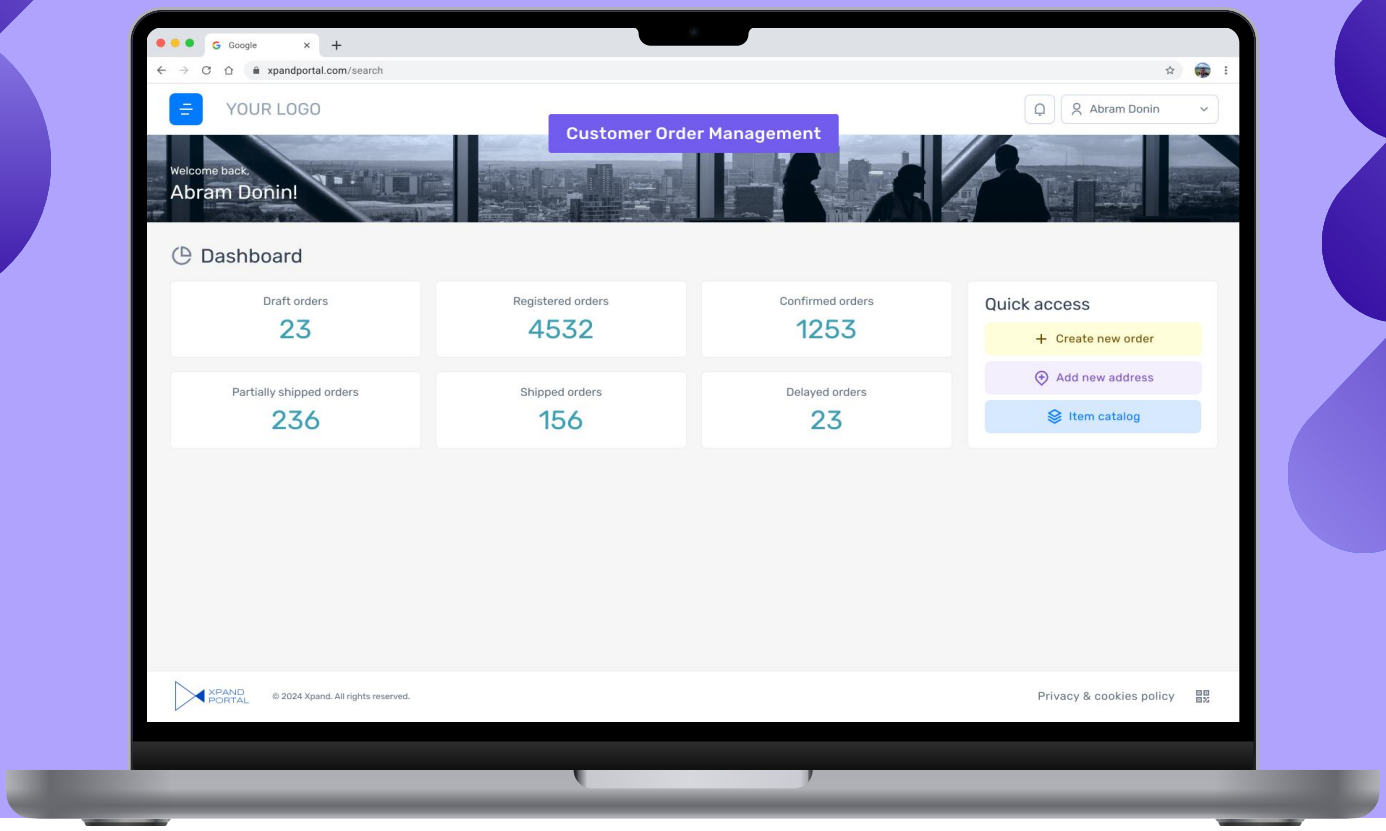
Customer Order Management

Be closer to your customer

Developed by Microsoft Partner × Integrated with Dynamics 365 Business Central × Powered by XPAND PORTAL

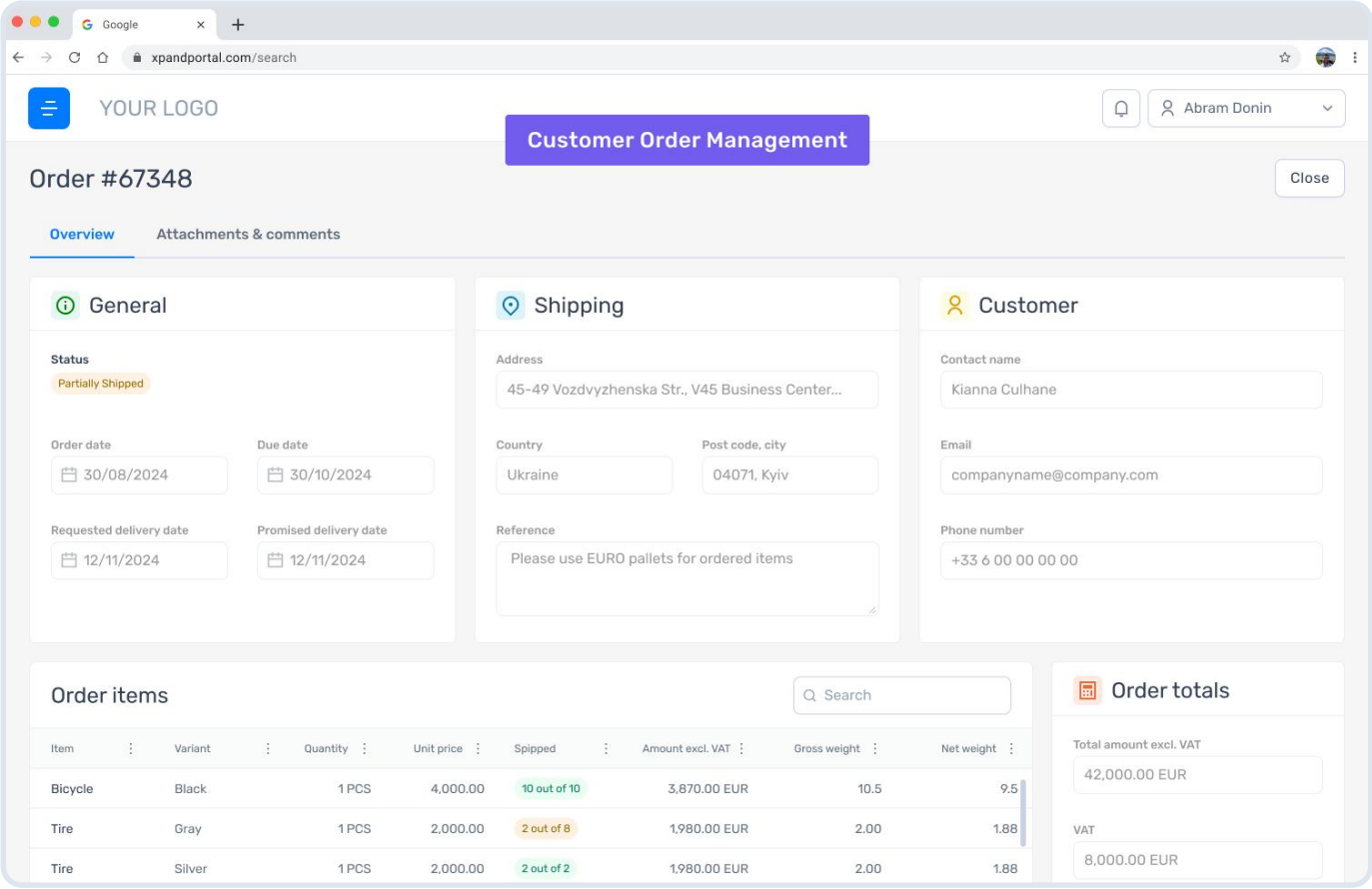


What module solves

9 out of 10 of our customers expressed a desire to simplify their order collecting and processing flow. So, we listened, identified recurring patterns, and designed a simple, intuitive interface for the **Customer Order Management** module.

No time wasted on customization — within 5-7 days of purchase, you'll be using the ready-to-go module. The main goal? To save time spent on registering new orders through email and phone, minimize the chances of errors, and provide transparent order tracking.

Module and Microsoft Dynamics 365 Business Central



The module comes with a pre-configured setup, ensuring all necessary settings for Microsoft Dynamics 365 Business Central are already in place, so you can start using it right away without any additional setup. For easy and secure integration with Business Central, we also use our Xpand Portal Connector, designed specifically to connect the products efficiently.

The Customer Order Management module will help you fully leverage your Business Central ERP data, increasing its value through our solution. Plus, it securely provides your customers with role-based access to all relevant inventory and order data.

Key module functions

- Order creation for your customers
- Real-time inventory checking
- Item price catalogue
- Document sharing
- Order shipment tracking
- Order-related communication
- Automated notifications

For whom

Businesses seeking to reduce operational workload and communication work.

Facts

1 Evolution in line with your growth

The Customer orders Management module is the answer to your business's drive for growth and process optimization. It improves order registration and processing workflow for both your team and your users while making external cooperation smoother and more transparent.

2 Cost-effective standard solution

Packed with essential, pre-built features that sales and operations managers, as well as your clients' purchasing teams, rely on regularly, the Customer orders Management module is quick to implement, allowing you to start working with it almost immediately (up to 5-7 days) and benefit from its well-thought-out functionality.

3 More productive and organized sales/operations department and clients order management

The Customer Order Management module consolidates order management and real-time stock updates into one place, helping teams work more efficiently and making the order process easier for clients by reducing unnecessary communication.

Information you may need

More about us: www.xpandsoftware.com

Contact us: info@xpandsoftware.com

Explore all that Xpand Portal has to offer if you're looking for expanded module functionality

More about Xpand Portal: www.xpandportal.com

Write us to get free access to demo portal or ask for a demo with our expert: bd@xpandsotware.com

Customer Order Management

Subscription and Perpetual license models are available.
Contact us to learn more about Perpetual license models.

€135/month

€1,539/year Save 5%

Available a few days after purchase

Xpand Portal base app subscription (€399/month) **is required** as the primary setup.*

License Components

Administrative Users	**5**
Authenticated Users	**0**
Entities	**0**
Pages	**0**
Localizations/Themes	**Unlimited**
Datasources (Over BC connector or API)	**1**
Tenant	**1**

All Features such as

- Security
- Full CMS/Configuration from back-end
- Emails
- Xpand Portal Connector integration
- Permissions/Member Roles
- Multi-language/localizations
- Customizable themes
- API
- Business Central Connector
- SSO
- Notifications
- Member activity tracking
- WYSIWYG/Configuration from front-end

Conditions

* For Subscription License model a minimum commitment of 1 year is mandatory, a discount of 5% can be applied for yearly prepayment, 3% for quarterly prepayment.
Hosting of the Xpand Portal solution is not included and can be requested seperately.
All Prices are VAT and Services. Perpetual licence is also available.
Xpand Portal base app subscription is required as the primary setup.

Buying Xpand Portal base app subscription allows you to choose other available modules:

- Receivables Management **(€90/**month)
- Cargo Tracking **(€120/**month)
- Customer Care Management **(€165/**month).